



Dear Health Care Provider,

Health First is pleased to announce a further expansion of the Radiology Picture Archiving and Communication System (PACS) capabilities. Beginning May 10<sup>th</sup>, 2005, Health First credentialed health care providers and business partners will have access to all Health First, Inc. radiology images and reports in your office or at home via the Internet.

**Benefits of Internet PACS include:**

- **Immediate & convenient access to images and reports, anywhere and anytime**
- Provides capability for simultaneous on-line consultation of images with a Radiologist or other Medical Staff.
- On-line tools for image enhancement including rulers, magnifications, window leveling, etc.
- Immediate exam updating enables you to know if an exam and/or report has been completed.
- Increased efficiency for you and your staff by reducing calls for reports or films.

To enable our PACS software application for your home or office use, navigate to the Health First Inc. homepage at (<http://www.health-first.org>) and click on "For our Physicians and Staff." This will bring you to a page containing the "Radiology PACS" toolbar/icon displayed on the right-hand side of the screen. Click on the "Radiology PACS" button and you will be guided through a series of easy-to-use installation steps. The initial installation is a one-time process for each computer.

**Training and Technical Support:** First time PACS users are encouraged to contact one of our Health First Radiology PACS Administrators at 868-4132 or 434-4729. A PACS Administrator will contact you with information and/or instructions during normal business hours. Clinical Systems Educators are also available to provide personalized training and can be contacted at 434-8953 to set up an appointment. If you have any technical questions or problems accessing Radiology PACS, the Health Information Technology Support Center can be reached 24/7 by dialing (321) 434-5000.

Please do not attempt to access the Radiology PACS until you determine if your computer system meets minimum requirements listed below.

**Hardware Requirements:**

- Pentium III 500 MHz
- 128 MB RAM (for viewing reports)
- 256 MB RAM (for viewing reports *and* images)
- At least 100 MB free disk space
- Single color monitor – 17" or larger for best resolution
- Mouse w/ scroll wheel

**Required software:**

- Microsoft Internet Explorer browser version 6.0
- Adobe Acrobat Reader version 6.0  
(for viewing certain types of report)

**Operating system Requirements:**

- Windows 2000 or Windows XP only

**Display settings:**

- 1024 X 768 monitor resolution
- 24 bit color

**Connection:**

- A broadband Internet connection (RoadRunner) is highly recommended